



## **ACCESS Child and Adolescent Health Center**

### Patients' Rights and Responsibilities

#### **I Have The Right:**

1. To be given kind and respectful care.
2. To receive care through the Child and Adolescent Health Center regardless of my race, religion, national origin, sex, sexual preference, inability to pay or handicap.
3. To be given an explanation of my diagnosis, treatment, and prognosis in language I can understand.
4. To refuse treatment and to be educated of the consequences of making this decision.
5. To expect that my personal privacy will be respected by all staff.
6. To expect that my medical records will be kept **confidential** and will be released only with my written permission, or in cases of medical emergencies, or in answer to court-ordered subpoenas. **(Confidentiality can be broken if I pose a major threat of harm to myself or others).**
7. To know the names and positions of people involved in my care by name-tag and/or personal introduction.
8. To be given a full explanation of any research or experimental procedure planned for treatment and the chance to give my informed consent before any procedure will begin.
9. To ask and be given an explanation of any charges that may be made by the CAHC even though they may be covered by insurance.
10. To review my medical records made about my care and treatment.

#### **I am Responsible:**

1. For giving correct information about my past health history.
2. For asking questions if I do not understand the explanation of my diagnosis, treatment, prognosis or any instructions.
3. For providing the required personal information to complete my file.
4. For any charges billed to me.
5. For telling the Child and Adolescent Health Center when I need to cancel a appointment.
6. For treating the Child and Adolescent Health Center staff and other patients/visitors with respect and kindness.
7. For not using bad language while I am at the Child and Adolescent Health Center.
8. For not verbally or physically threatening the Child and Adolescent Health Center staff or other patients/visitors.
9. For not damaging the Child and Adolescent Health Center property.